

OFFICIAL TRANSCRIPT

Enrollee: **Young, D.**

Date Enrolled: **November 11, 2009**

Transcript Permanent URL:

<http://mowaacenter.org/tr/2010-3759.pdf>

Ms. Dianna Young

Director of Meals on Wheels

Horizons, A Family Service Alliance

819 5th St SE

Cedar Rapids, IA 52401

Certificates and Achievements

Leadership Certificate - November 2009

Coursework Completed

Date Updated: 8/18/2011

Total Credits Earned: 46

Strategy & Governance Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Developing Effective Oversight Boards	1	11/11/2009	Relationship Building
Developing Vision and Mission	1	11/12/2009	Planning for the Future
Strategic Long Term Planning	1	11/12/2009	Planning for the Future

Management Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Accounting and Financial Management	3	11/11/2009	Fiscal Responsibility
Conducting Effective Meetings	1	11/11/2009	Organizational Planning
Decision Making and Problem Solving	1	11/12/2009	Organizational Planning
Time and Stress Management	1	11/13/2009	Organizational Planning

Development and Fundraising Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Development 101	1	11/13/2009	Revenue Development
Direct Mail Is Working - and You Should Be Doing It!	1	09/02/2010	Revenue Development

Communications Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Communications 101	1	11/13/2009	Relationship Building
Developing Successful Personal Relationships	1	11/13/2009	Relationship Building

Nutrition Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Nutrition 101	1	11/12/2009	Foodservice Knowledge
Health Literacy on Wheels: MOW Volunteers Deliver Health Skills	1	08/31/2010	Foodservice Knowledge
Designing Meal Delivery Systems	1	09/01/2010	Foodservice Knowledge
Hunger and Food Insecurity Among Older Adults	3	09/02/2010	Foodservice Knowledge
Food Safety and Sanitation	1	03/17/2011	Foodservice Knowledge
Intro to Making Appealing Menus	1	07/26/2011	Foodservice Knowledge

Volunteer Management Track

<i>Course Title</i>	<i>Credits</i>	<i>Date</i>	<i>Key Competency</i>
Volunteer Management 101	1	11/11/2009	Organizational Planning
Recruiting the Next Generation of Volunteers	1	08/31/2010	Planning for the Future