"AS YOU LIKE IT"

A NEW GENERATION CONGREGATE PROGRAM

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SOUTHERN MAINE AGENCY ON AGING
SCARBOROUGH MAINE
SEPTEMBER 1, 2011

OUR DEMOGRAPHICS (2010 Census)

- Maine has highest median age in the USA: 42.7 years (National: 37.2)
- Maine has the second highest percentage of population 65+: 15.9%. (National: 12.9%; Florida 17%).
- Population of our basically rural jurisdiction of southern Maine: 478,805.
- We have the fastest percentage growth of people 60+ in the State. From 2008-2020 we expect a 60% increase. The majority of these are retirees with above average incomes moving to Maine.
- •Ethnically homogenous: 96% white.

OUR NUTRITION PROGRAM

- HDMs to 800 clients per day, five days per week, using a specially designed fresh cooked/flash frozen product from a local vendor.
- Traditional congregate program at 10 HDM Meal Sites and varying # of Independent Sites, from weekly to monthly, using local caterers.
- As You Like It restaurant voucher program

Annual Budget: \$1.5 million

- 65% from Title III and NSIP
- 35% from corporate and foundation grants, annual giving and client contributions.

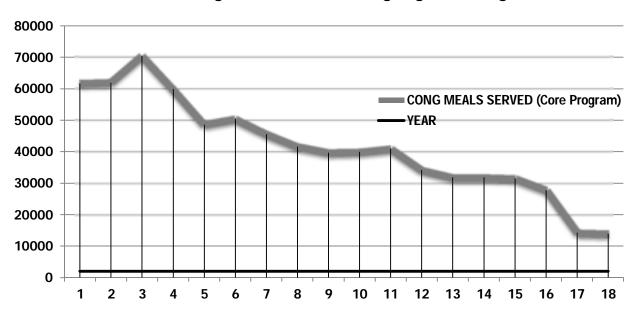
OUR CONGREGATE PROGRAM

- Until August 2007, served daily /weekly from 11 MoW sites plus weekly/monthly from 20 independent sites, using same daily prepared hot food as used for MoW.
- August 2007: Eliminated for budget cutting reasons the 20 independent sites, leaving monthly catered parties at 10 MoW sites, plus a few daily meals using the new frozen HDM.
- Added in December 2009: "As You Like It" Voucher Program at the Maine Medical Center.

WHY did we start As You Like it?

The CHALLENGE:

Declining Traditional Congregate Program



"AS YOU LIKE IT"

It is all about CHOICE

Based on analysis of boomer generation. Instead of "Thank you for giving us this meal,"

- o "I Want a Deal"
- o "I Want to Eat When, Where and What I choose"

FEATURES (1)

- Choice of set menus or a food court, depending on the restaurant.
- Sample menus approved by Maine-licensed registered dieticians.
 (State does not require detailed nutrient analyses for each Title III meal).
- Approved by State of Maine as a Title IIIC Congregate Program.
- Now Located in:
 - Six hospital cafeterias
 - Two college cafeterias
 - Two local restaurants

FEATURES (2)

- Vouchers provided for suggested donation of \$4. All but one client donates \$4.00.
- Vendors invoice SMAA from \$5.25 to \$6.00 for each redeemed voucher.
- New clients register on same form as regular congregate clients & receive a sequentially numbered AYLI membership card – to facilitate obtaining additional vouchers.
- Clients receive sequentially numbered meal vouchers, which they sign and date.
- Meals counted as served when voucher "sold "vs. when voucher redeemed.
- Vouchers available at:
 - SMAA main office and meal sites
 - Local senior centers (very popular for their membership growth)
 - o A few As You Like It sites

AYLI Ticket

	Breakfast, Lunch & Dinner	Ne. 10002
	As You Like It	
Name:	Issue Date:	
(101)	Tickets are not transferable. A program of the Southern Maine Agency on Aging.	(101)

AYLI Membership Card

	Agency on Aging	140.	0070
	As You Like It Membership Card		
Name	Date		

Present your meal ticket from the Southern Maine Agency on Aging at the following Maine Medical Center "As You Like It" locations:

Brighton Cafeteria

MMC Brighton Campus 335 Brighton Avenue Portland Open:

Breakfast: 6:30 - 10:00 am Lunch: 11:00 am - 1:30 pm Dinner: 4:00 - 6:00 pm

Impressions Café

Maine Medical Center 22 Bramhall Street Portland

Breakfast: 6:30 - 9:30 am Lunch: 10:30 am - 1:30 pm

Dinner: 3:30 - 7:00 pm

Café at the Atrium

MMC Scarborough 100 U.S. Route One Scarborough Open: 7:00 am – 2:00 pm

Café 84 MMC Scarborough 84 Campus Drive Scarborough

Open: 6:30 am - 2:30 pm Pavilion Grill

Maine Medical Center 22 Bramhall Street Portland

Open: 7:30 am - 4:00 pm

"As You Like It" menus are approved by a Mainelicensed, registered dietitian. Meals available with meal tickets are intended to meet one-third of the Dietary Reference Intake (DRI) as published by the Institute of Medicine.



Agency on Aging
136 U.S. Route One
Scarborough, ME 04076

Breakfast, Lunch & Dinner



Are you 60 or older?

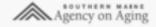
Go out to eat and let the chefs at Maine Medical Center do the cooking!

Five meal tickets are available for a suggested donation of \$20.

Single tickets, for a donation of \$4 each.

A program of the Southern Maine Agency on Aging offering healthy food choices at several Maine Medical Center Cafés.

NON-PROFIT ORGANIZATIO U.S. POSTAGE PAID Portland, ME





centered around you

Where can I get tickets?

- Stop by the Southern Maine Agency on Aging 136 US Route One, Scarborough between 8:00 AM and 2:00 PM, Monday through Friday, and ask for Fran.
- Visit www.smaaa.org for more locations.
- Call Fran at 396-6583 to find the location most convenient for you!
- Outside Greater Portland, call 1-800-400-MEAL (6325).

Register just once!

If you are age 60 or older or an adult on disability, get your "As You Like It" member card so you can trade donations for tickets at any Southern Maine Agency on Aging location.

"As You Like It" is made possible by your donations and federal grants. Donations of \$4 per ticket are very important to the continuation of this program.

Together we can make this work!

Thank you for your support!

The Choice is Yours

Help yourself to a variety of meals from traditional comfort food like roast turkey with all the fixings or Maine seafood, to stir fry entrees and a chicken Caesar wrap.

Most days, choose from an entrée or a soup and salad combination.

Menus change daily and feature healthy, tasty choices.

Your donations will keep Breakfast, Lunch & Dinner "As You Like It" available as an option for everyone. Thank you for your support!



Sample Menu Selections*

Choice of Soup Turkey Ranch Wrap Veggie Chips

Meatloaf & Gravy Mashed Potato Choice of Vegetable Shepherd's Pie Choice of Vegetable Roll w/ margarine

Beef Stew Biscuit Small Salad

- *All meals include:
 - · Choice of Dessert
 - . Low Fat Milk
 - · Fountain Soda or Coffee

Enjoy!

QUALITY & FRAUD

- No food safety issues so far.
- Only five of current number of 389 clients have tried to obtain extra food. One "talk" cures them.
- One or two appear to have sold their tickets. We now limit tickets sales to each person to 10, and have set up a system to identify re-sellers.

OTHER FEATURES

Current Numbers: May 2011:

- 389 As You Like Clients, 1967 meals
- 488 Traditional Clients, 1437 meals

Spin-offs: enhancing regular congregate programs:

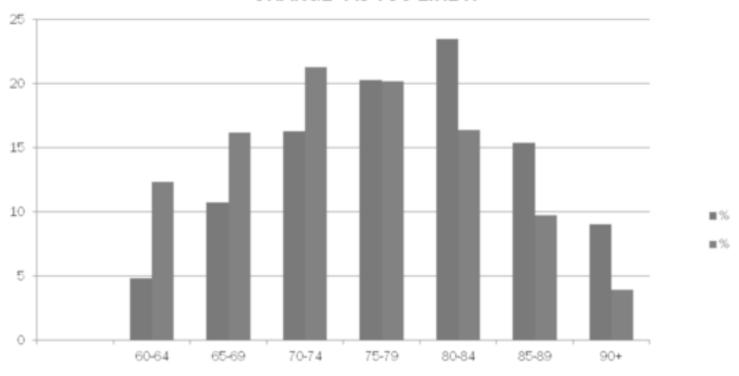
- Scarborough Seniors Monthly Luncheon: \$ 4 + 2 + 2.
- Standish Senior Citizens Monthly Luncheon: \$4 + 2.

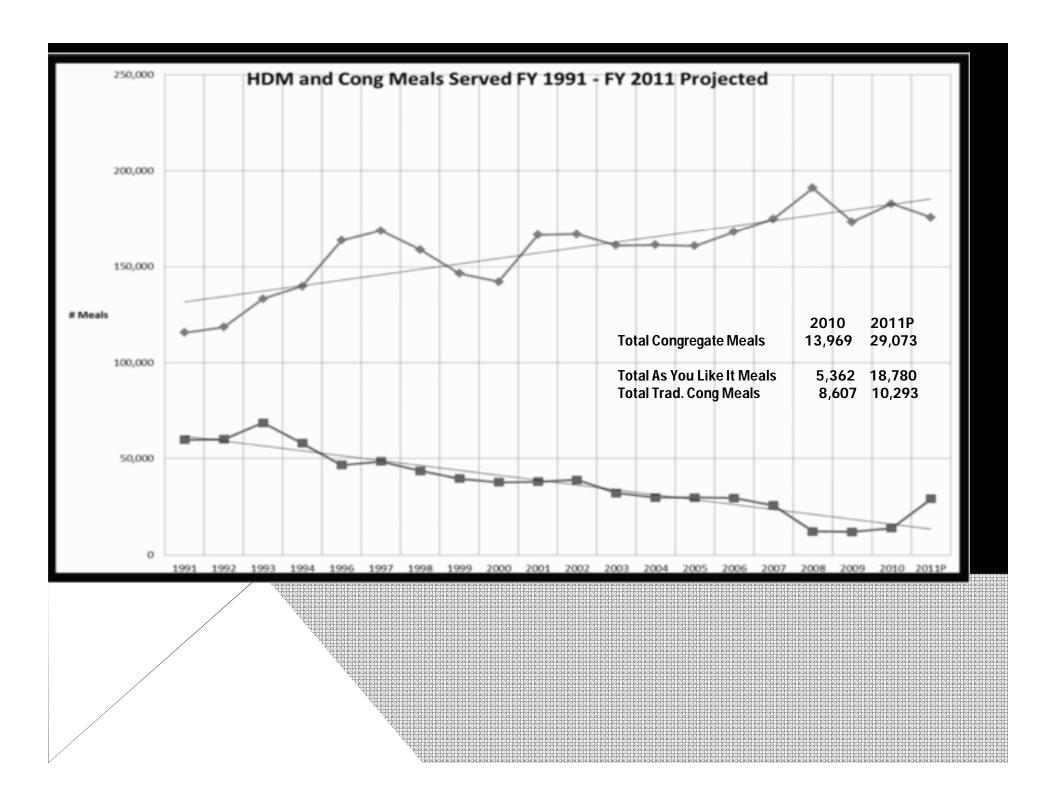
ANECDOTAL BENEFITS

- The boomers are coming to SMAA offices and learning about our other services.
- Additional new members for senior centers providing vouchers.
- Restaurant partners are delighted with new business.
- No transportation issues raised by our clientele.
- SMAA Congregate program numbers are up for both traditional and As You Like It programs,

ARE WE GETTING THE BOOMER GROUP?

GRAY=TRADITIONAL ORANGE-AS YOU LIKE IT





THANK YOU

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