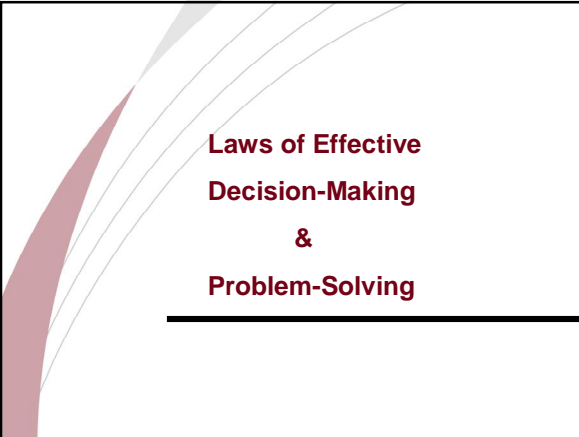


Jennifer Moore, LCSW
Inspiring Solutions In Service
www.isisconsulting.com



**Laws of Effective
Decision-Making
&
Problem-Solving**

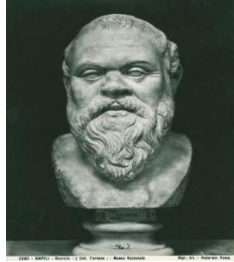
Objectives

Problem-Solving and Decision-Making

- Discover How Your Core Values Impact Your Decisions
- Examine Your Way of Thinking
- Learn How to Engage the Team by Asking Great Questions
- Understand The Act of Choice
- How to Implement Your Decision
- Develop the Habit of Evaluation

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“The unexamined life is not worth living”



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Values Precedes Vision

- ✦What is important to you?
- ✦What are your highest priorities?
- ✦If someone described you, what words would they use?



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Complete the Values Exercise

- ✦Circle the Values that SPEAK to you
- ✦Write any additional ones not listed
- ✦Discuss with your team

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VISION

- ✦ Shared Idea
- ✦ What it could be
- ✦ Force that invents the future
- ✦ Lays the ground work for your life
- ✦ Provides the North Star for the journey

LEADERS INSPIRE A SHARED VISION

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Examine Your Way of Thinking

- Linguistic Intelligence
- Logical-Mathematical Intelligence
- Spatial Intelligence
- Musical Intelligence
- Bodily-kinesthetic Intelligence
- Intrapersonal Intelligence (knowing yourself)
- Interpersonal Intelligence (knowing others)

Source: Gross, Ronald (2002). *Socrates' Way*. New York: Penguin Putnam Inc.

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KNOW YOUR STRENGTHS

Take 5 min to complete this exercise to help you pinpoint some of your strengths.

Source: Gross, Ronald (2002). *Socrates' Way*. New York: Penguin Putnam Inc.

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“Clearly no group can, as an entity, create ideas. Only individuals can do this. A group of individuals may, however, stimulate one another in the creation of ideas.”

-Estill I Green

“Many ideas grow better when transplanted into another mind than the one where they sprang up.”

-Oliver Wendell Holmes

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Engage Your Team in the Problem-Solving and Decision-Making Process

- Take **Personal Responsibility** as the **Leader**
- Be open to **Infinite Possibilities**
- Think **WIN-WIN**
- Recognize others' **strengths** as helpful tools to seek solutions-Inviting your team gives them a sense they are a **valued member**
- **LISTEN**

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Problem-Solving Process

1. Identify and Understand the Situation
2. Determine the Root Causes
3. Explore Infinite Possibilities
4. Prioritize Possible Solutions
5. Implement
6. Evaluate and Monitor
7. Remain Unattached

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Decision-Making Process

1. Setting Objectives
2. Brain-Storm Alternatives
3. Compare and Evaluate Alternatives
4. The Act of Choice
5. Implementation
6. Follow-up and Monitoring
7. Remain Unattached

Source: Adapted from Gantt, V. & Weis, R. (2002). *Leading with Character, Purpose, and Passion!* Dubuque, IA: Kendall/Hunt Publishing Co. E. Frank Harrison (1983)

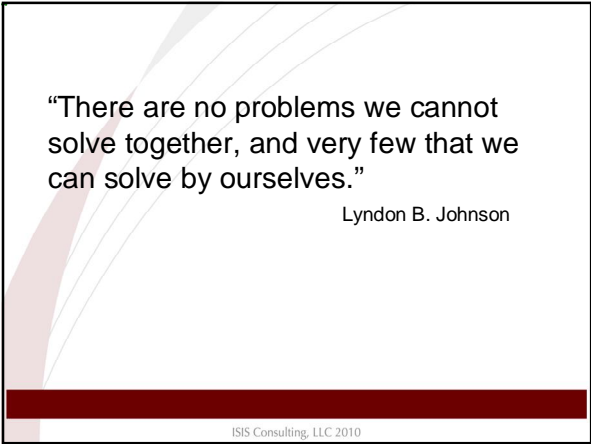
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Take 10 Min to Solve the Problem or
Make a Decision with Your Team

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Develop the Habit of Evaluating
Yourself

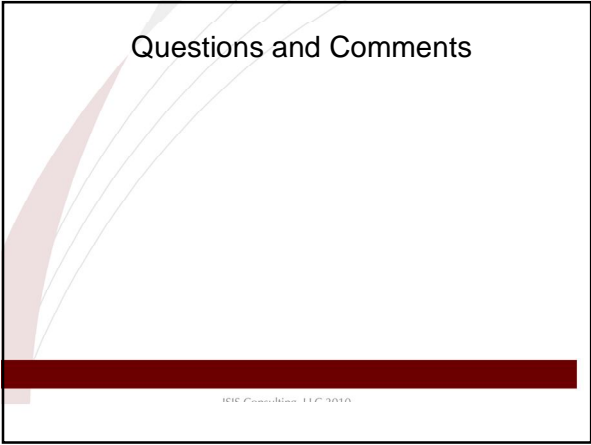
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“There are no problems we cannot solve together, and very few that we can solve by ourselves.”

Lyndon B. Johnson

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Questions and Comments

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